

MOJOLNIR

AMAZON US | WARRANTY REGISTRATION & PRODUCT SUPPORT

Supported models: Session 1 | M30 | Stage T
Support email: sonbo@mojolnir.com

1. Product Registration

Scan the Mojolnir warranty/support QR code and submit a valid email address and order number. You may also select your product model and provide the serial number, country or region, and other product details. Registration is used to verify the product and provide warranty and after-sales support. It is not connected to any customer review or rating.

2. Warranty Registration

Session 1: the standard manufacturer warranty is 1 year from the original purchase date. After eligible registration and order verification, coverage is extended to a total of 2 years from the original purchase date.

M30 and Stage T: warranty coverage remains subject to the warranty terms provided with the product, shown on the applicable product listing, or otherwise confirmed by Mojolnir. Registration does not reduce any warranty coverage already provided with the product.

3. What Manufacturer Warranty Generally Covers

Manufacturer warranty support is intended for eligible defects in materials or workmanship that occur during normal intended use. Depending on the issue, Mojolnir may provide troubleshooting, replacement parts, repair support, replacement, or another appropriate remedy. The available remedy may depend on the product, issue, purchase channel, product availability, and applicable law.

4. What Is Generally Not Covered

Unless required by applicable law or stated otherwise in the model-specific warranty, coverage does not include normal wear or cosmetic aging; accidental drops, impact, crushing, liquid exposure, fire, or other external damage; misuse; use outside product instructions; unauthorized modification, disassembly, repair, or alteration; damage caused by improper storage or transportation after delivery; or products with removed, altered, or unreadable serial numbers or identifying labels. Product-specific exclusions may also apply.

5. Amazon Orders - Returns and Refunds

If you purchased through Amazon, return, replacement, and refund requests are handled through your Amazon order and are subject to the return options and policies applicable to that order. Please use Your Orders in your Amazon account for the available return or refund options. Mojolnir product support is separate from the Amazon return process and does not limit any rights available through Amazon or applicable law.

6. Damaged, Defective, or Incorrect Product

If your product arrives damaged, appears defective, or is not the product you ordered, use the available options in your Amazon order where appropriate. You may also contact Mojolnir product support. When contacting us, please include your order number, product model, serial number if available, and clear photos or videos when relevant.

7. Product Support

For setup questions, troubleshooting, warranty assistance, or other product-support questions, email sonbo@mojolnir.com. Please include your order details, product model, serial number if available, and photos or videos when relevant.

8. Important Note

This registration and support program is provided for product registration and after-sales service. It is not conditioned on, and does not request, any customer review or rating. Registration does not reduce any mandatory consumer rights or any existing warranty rights that apply to the purchased product.

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Amazon Returns	Use the options shown in Your Orders for the applicable Amazon order.

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